

# WARRANTY CONDITIONS AND CARE GUIDELINES FOR THE BMW SEAL & PROTECT THREE-YEAR WARRANTY.

## BMW Hard Wax with nanotechnology (paint sealant)

### Terms & Conditions.

BMW Seal & Protect prevents the vehicle paintwork from oxidation and chalking, the negative effects of acid rain, road salt and pollution, as well as the negative impact on the lacquer coating caused by surface rust or tree resin. It also guarantees a greater water repellent effect compared to benchmark products.

The three-year warranty does not include damage to the vehicle's paintwork caused by stone damage from the road surface or damage caused by external factors. It also excludes damage or deterioration caused by scratching and hazing generated by handheld brushes or automatic car wash brushes.

### Care advice.

Any animal or vegetable deposits or industrial fallout (airborne rust etc) and traffic film must be washed off within 24 hours as no paint finish, however protected, can completely withstand the prolonged effects of such corrosive and aggressive environmental influences.

Always use a quality mild shampoo, such as BMW Car Shampoo, to clean your vehicle. Avoid automatic car washes or jet wash facilities, both of which use high alkaline detergent-based products.

## BMW impregnating agent for carpets and cloth upholstery (fabric protectant)

### Terms & Conditions.

The impregnating agent will assist in retaining the colour and soft feel of the vehicle's interior carpets and cloth upholstery as well as promoting longer life. It will repel the spillage of liquids and allow any spillage to be removed with an absorbent cloth.

The three-year warranty does not cover stains on fabrics caused by chocolate, syrups or any other viscous or sticky solids or liquids. Damage to surfaces caused by burning, ink, paint, dye or other corrosive substances such as vomit, abrasion or fair wear and tear are also excluded.

### Care advice.

Immediately remove stains on carpets or cloth upholstery as a result of spills from water, coffee or tea, soft drinks or any similar liquids, using a clean, dry towel or tissue (absorbent paper). Vacuum if necessary, applying a mild cleaning solution such as BMW Interior Cleaner. Never rub the stain. This pushes the stain deeper and can damage the fabric. Applying a 'dabbing' motion is always the best way to remove stains.

The three-year warranty only applies to Genuine BMW paintwork, carpets and cloth upholstery.